

Terms of Use of the Website

The company with the following information, member of the "HGI" Group of Companies (hereinafter referred to as the "Company"), has created and maintains the website www.hgi.gr (hereinafter referred to as the "Website") to inform its visitors (hereinafter referred to as "Users") about the Company, its affiliated companies and the services that it and its affiliated companies may offer:

Trading Name: "HGI HELLENIC GLASS INDUSTRY SOCIÉTÉ ANONYME"

Distinctive title: "HGI S.A.

Registered seat: Mandra, Attica, Greece (25th km of New National Road of Athens – Korinthos, 19600)

TIN: EL094002921, Tax Authority F.A.E. of Athens

General Commercial Registry No.: 000242101000

Contact details: email dpc@hgi.gr tel No. (+30) 213 0 886400

- The use of the Website (which shall be interpreted as including further subpages) and the services provided thereby, is subject to the present terms and conditions, which Users are required to read carefully and be fully compliant.
- The use of the Website and the services provided thereby, implies **unconditional acceptance of the present Terms of Use**. A User who does not agree with the present or the Company's Privacy Policy must not make use of the Website and the services provided thereby.
- **Communication with the Company.** The Company provides Users with the possibility of sending messages through the communication platform maintained on its Website. In order to send the message, the User is invited cumulatively: (a) to fully agree with these Terms of Use, and (b) to fully agree with the Company's Privacy Policy. If the User does not agree to points (a) and (b) above, the process of sending the message is not completed, it shall be cancelled, and no personal data shall be stored (excluding any cookies). If the User agrees to points (a) and (b) above, then the message is sent and his/her e-mail address, first and last name, phone number and the information written in his/her message are stored, for the purpose of responding to the content of the message sent. In the event that the message is addressed to another affiliated company, or the latter is the one that can provide the information requested by the User, the Company shall forward it to the relevant affiliated company. Users who make use of the Website and the services provided thereby, shall **also give their explicit and unconditional agreement** to the following:

1. **They accept the Company's Privacy Policy.**

- 2.** The Website is addressed exclusively to persons over 18 years of age.
- 3.** Without prejudice to specific third-party rights, all content contained on the Website, including but not limited to, trademarks, distinctive features, designs, texts, photographs, etc., constitute intellectual and industrial property of the Company. This content may not be traded, copied, reproduced, or retransmitted in whole or in part, in any way, without prior written permission of the Company.
- 4.** Users, unless prior written agreement is granted by the Company, are prohibited from making commercial use of the Website and its details, in particular trademarks, brands and distinctive titles and characteristics and in any case those details on which the Company or affiliated companies have intellectual and industrial property rights, for their own benefit or the benefit of third parties and such use is agreed to constitute both the actions under 3. above and the reference to the Website through links (hyperlinks).
- 5.** The Website is used "as is", without the possibility of alterations or other interventions by the Users.
- 6.** Every possible effort is made to ensure the security of use as well as the accuracy and validity of the information provided on the Website, however, in no case does the Company commit to, guarantee, or assume any responsibility regarding the security and the content of the Website, unless otherwise expressly provided for therein. For this reason, the Users accept that they must evaluate the content and that they are responsible for any risk that may be caused using the Website.
- 7.** The Company is not responsible for any error or inaccuracy in the transmission of information and / or orders of the User, interference, incorrect entry of data or malfunction of the Website and the systems that support the provision of services thereby, due to force majeure or any other reason.
- 8.** The Company shall make reasonable efforts to ensure the availability of the Website and the services it offers. In any case, the availability of the Website may be affected by Users' equipment, other electronic communications networks, or other causes.
- 9.** The Company has the right at any time, with or without notice, temporarily or permanently, to suspend the operation of all or part of the Website, and / or suspend the provision of part or all services provided thereby, to alter the nature and its contents for reasons of maintenance, upgrade, or any other reason. The Company is not responsible for any damage caused by the Users' use of the Website or inability to access it, the termination of all or part of it, the termination of all or part of the services provided thereby, the delay or poor quality of download services provided thereby, or the loss of their content, or the existence of any kind of errors.
- 10.** The links (hyperlinks) that may exist on the Website referring to other websites, are provided solely for the service of Users. The Company does not guarantee the operation of the links, nor does it analyze or control the information contained in such links and websites and is not responsible for their content. Consequently, Users are responsible for the use and access to the linked websites, and in any case, the Company does not bear any responsibility for the information provided, and the operation of the links and the respective websites. Also, the Company does not bear any responsibility for the terms of use, and the personal data protection and security policy of

the above websites or for the way they manage their visitors and users. Therefore, Users must comply with the terms of use of these websites and contact their administrators should an event occur from the relevant visit or use.

11. The content of the present “Terms of Use” may be subject to review at any time. Users may be required to check the Website to be readily informed of the applicable Terms of Use.

12. Any term mentioned on the Website and communicated to the User, shall be interpreted in accordance with Greek Law. Any dispute arising from the present or from general use of the Website shall fall within the exclusive jurisdiction of the Courts of Athens and the applicable law shall be the Greek Law.

October 2022