

Privacy Policy – for Website

The protection of your personal data is important to us. Our Company recognizes the importance of personal data security and takes the necessary measures to ensure maximum security. This Privacy Policy describes how we collect, use, share and protect your personal data, as well as how you can communicate with us within the ambit of use of its website. The processing of personal data is performed in accordance with the provisions of the General Data Protection Regulation (GDPR 2016/679), the currently applicable Greek legislation on the protection of personal data, as well as the decisions of the Hellenic Personal Data Protection Authority (DPA).

1. The following company (hereinafter referred to as the "Company") is responsible for the collection and any processing of personal data within the scope of the present:

Trading Name: "HGI HELLENIC GLASS INDUSTRY SOCIÉTÉ ANONYME"

Distinctive title: "HGI S.A.

Registered seat: Mandra, Attica, Greece (25th km of New National Road of Athens – Korinthos, 19600)

TIN: EL094002921, Tax Authority F.A.E. of Athens

General Commercial Registry No.: 000242101000

Contact details: email dpc@hgi.gr tel No. (+30) 213 0 886400

2. The Company maintains the www.hgi.gr website (hereinafter referred to as the "Website"), to which visitors can freely browse (also referred to as "Users"), without collecting their personal data, unless otherwise specifically stated herein. For the purposes of the present, as Users are meant only natural persons and as personal data, that information of natural persons, such as the name, address, e-mail address, contact telephone number, etc., which can identify you directly or indirectly (hereinafter referred to as "Personal Data" or "Data"). Processing means any operation or set of operations which is performed on personal data with or without the use of automated means, on personal data or sets of personal data, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

3. Cookies Policy

In certain cases, cookies are used. A cookie is a piece of information that a website can store in the browser application used by the User and then retrieve it. The cookie may not be used by a website other than the one that created it. Most cookies are retained only for the duration of the visit to the

website. In no case do cookies contain personal information or information that will allow anyone to communicate with the User of the website by phone, e-mail, or by any other means. The User is properly configured in the navigation application he uses to be notified whenever cookies are sent to be able to avoid them. In any case, the User is notified with appropriate indication on the Website that cookies are used and is asked to approve such use. If not approved, then cookies are not used, however, it may be difficult or even impossible to browse the Website. If approved, then cookies may be used.

The Company does not currently use any cookies.

4. Messages / consent for collection, use and communication

The Company provides website Users with the possibility to send a message to the Company through the communication platform maintained on the Website. In order to send the message, the User is invited cumulatively: (a) to fully agree with this Privacy Policy, and (b) to fully agree with the Company's Terms of Use. If the User does not agree to points (a) and (b) above, the process of sending the message is not completed, it shall be cancelled, and no personal data shall be stored (excluding any cookies). If the User agrees to points (a) and (b) above, then the message is sent and his/her e-mail address, first and last name, phone number and the information written in his/her message are stored, for the purpose of responding to the content of the message sent. In the event that the message is addressed to another affiliated company, or the latter is the one that can provide the information requested by the User, the Company shall forward it to the relevant affiliated company.

5. Transmission

The Company, in the context of using the Website and for the purposes mentioned above, may transmit some or all User's personal data to an affiliated company to which it may address or may provide the information requested by the User.

6. Retention

Unless otherwise stated elsewhere herein, personal data are retained for six (6) months, unless the User requests their erasure earlier.

7. Non-disclosure of personal data

The personal data that may be stated and collected in the above cases are not disclosed to third parties and in no way are made public or exploited by the Company unless otherwise specifically stated herein. The Company may disclose the above User data in cases stipulated by Greek law and if it is asked to do so by a public authority. The Company undertakes not to sell, lease or in any way make User data available to third parties for commercial exploitation. An exception to the abovementioned Company's commitments towards the User, is the User's explicit and written consent thereto.

8. Right of access and rectification

Users have the right to request a copy of all personal data collected by the Company pertaining to the use of the Website as well as their rectification.

9. Right to object and restriction of processing

Every User has the right to be informed, to object or restrict the processing of his/her personal data provided for by law.

10. Right to erasure.

In case a User whose personal data has been stored wishes to erase them, he or she may do so by request to the Company.

11. Right to data portability.

Upon User's relevant request, the Company may send his/her personal data in a structured, commonly used and machine-readable format, if this is technically feasible and easy.

12. Procedure for exercising rights

The User may exercise the above rights upon a written request sent to the Company by registered letter or by e-mail to dpc@hgi.gr. It is possible, for the security of the User's data, that the Company may request certain information about him in order to identify him. The User's right is exercised free of charge, however, when the right is exercised abusively, a fee may be requested, in accordance with the conditions set by the law. In any case, the Company responds to Users' requests within a month, except in exceptional cases where the response time to a request may be longer. The above identity documents are destroyed or erased upon completion of the processing of the request by the Company, otherwise after a period of six (6) months from receipt of the request.

13. The contents of this Protection Policy may be subject to review at any time. In the event of such review, the Company may inform the Users by all available means, particularly, via email. In any case, Users may be strongly advised to check the content of the Website on a regular basis to be readily informed of the applicable Protection Policy.

14. In case data processed by the Company do not constitute personal data in accordance with applicable legislation, the Company is not bound by this Protection Policy.

15. Any disputes arising from the present or from general issues of personal data protection and communication shall fall within the exclusive jurisdiction of the Courts of Athens and the applicable law shall be the Greek Law.

October 2022